

# PROVIDER MEETING AGENDA July 19, 2023 10:00-11:00am Zoom Link:

https://us02web.zoom.us/i/81632305890?pwd=bWs3ZGNiL0dtdFdmOGowUWRUd0IEZz09

BC 2024 Strategic Planning Survey – Kara Frederick, BCDD – see attached flyer

OPRA Updates – Scott Marks, Ohio Provider Resource Association / SMarks@opra.org

State Operating Budget has been approved. Rates will be increased beginning January 2024 and additional increase in July 2024. Announced 2024 HCBS Rates - <a href="https://dodd.ohio.gov/about-us/Budget/Budget">https://dodd.ohio.gov/about-us/Budget/Budget</a>

Appendix K will end October 2023 – The State is working on a transition for paid parents/family so that services are not interrupted. Retention Bonus Program – Ending the  $4^{th}$  Quarter of 2023

Proposed ODM Waiver Amendments posted for public comment until 8/13/2023 - <a href="https://medicaid.ohio.gov/about-us/notices/public-notices?utm">https://medicaid.ohio.gov/about-us/notices/public-notices?utm</a> medium=email&utm source=govdelivery

Cybersecurity Risks – Ted Mehlman, GO Concepts – See attached flyer and recording

**BC Community Recognition Event** – Patricia Dawson, BCDD

September 28<sup>th</sup> at 6:00 pm at Fairfield High School Auditorium – see attached invitation

**PROVIDER UPDATES** – Cathy Borders, Provider Relations Coordinator, BCDD

#### • New Sandata (EVV) Mobile App Available This Month

This month a new Sandata Mobile Connect (SMC) application (app) will be available in the App Store and Google Play for download for HPC, PD-HPC and IO Waiver Nursing providers. This new app is an enhancement of the current, with a focus on the end user experience. In addition to an updated look and feel that simplifies navigation, the update includes a simplified login process and efficient reset password process. Below is a visual of the new login screen. In the new app, caregivers do not need to enter the company ID to log in. Upon entering the Username (email address) and Password, the caregiver can select the needed EVV account to log the visit.

The new SMC app was submitted to app stores on July 15 and be made available shortly after for download. Upon installing, users will be asked to reset their password. The reset email will indicate the new password is now the Universal Password to be used for all accounts/agencies across either version of the app. The current app will remain live until October 13, however it will not be updated after July 15. Providers are encouraged to download the new application once it is available.

More information about the EVV requirement can be found here: <a href="https://dodd.ohio.gov/providers/billing/Electronic%20Visit%20Verification%20(EVV)">https://dodd.ohio.gov/providers/billing/Electronic%20Visit%20Verification%20(EVV)</a>

# <u>Provider Resources and Support Team Announces Information Sharing Sessions for Direct</u> <u>Support Professionals, Frontline Supervisors, and Providers</u>

The DODD Provider Resources and Support Team is excited to offer monthly information\_sessions with topics of interest for those providing direct care services, those interested in getting certified to provide direct care services, and local county board staff who support direct support professionals and providers. Information Sessions are held the 4th Monday of each month from 11 AM - 12 PM.

Below are the upcoming information sessions for 2023. Future registration links will be posted here: <a href="mailto:dodd.ohio.gov/training">dodd.ohio.gov/training</a>

- July 24 I'm Certified, Now What? Register here
- August 28 The DSP Voice in the Person-Centered Planning Process Register here
- o September 25 The DSP Role in Quality Assurance and Compliance
- October 23 Community-Based Culture and Integration
- November 27 The DSP Code of Ethics Putting it Into Practice
- December 18 Introduction to the Provider Journey Experience

# • Payment Date Added to DSP Retention Payment Initiative

DODD added an additional 2023 payment to the DSP Retention Payment Initiative for both DSPs and Independent Providers. Agency providers wishing to participate can opt-in for this final payment period beginning 10/2/2023. Independent providers are automatically included in payments and do not need to do anything to receive payments. Payments are calculated as 6.5% of total claims for eligible services paid during each quarter. More information can be found at <a href="https://dodd.ohio.gov/providers/RetentionPayment">https://dodd.ohio.gov/providers/RetentionPayment</a>.

Service provision	Provider Opt-In Start	Provider Opt-In End	Retention Payment <u>Processing</u> Date	Retention Payment to agency DSP	Data Collection From Provider
April - June 2022	1/3/23	1/16/23	1/18/23	3/15/23	4/15/23
July - September 2022	1/3/23	1/16/23	1/25/23	3/15/23	4/15/23
October - December 2022	1/3/23	1/16/23	2/1/23	3/15/23	4/15/23
January - March 2023	4/3/23	4/18/23	5/3/23	6/15/23	7/15/23
April - June 2023	7/3/23	7/16/23	8/2/23	9/15/23	10/15/23
July - September 2023	10/2/23	10/16/23	11/1/23	12/15/23	1/15/24

#### • Provider Documentation Forms Available in Butler County Provider Portal

A new HPC Transportation template was added to the Forms section of the Butler County Provider Portal which can be accessed at <a href="https://providers.butlerdd.org">https://providers.butlerdd.org</a> The new template includes a pretrip inspection checklist required for providers using a modified vehicle per <a href="https://providers.butlerdd.org">OAC 5123-9-24</a>.

#### TRAININGS -

# • Butler County MUI/UI Training Series

Join us for the following free quarterly virtual training opportunities to learn more about the MUI/UI process. One hour of annual training for DOO, DSP and Independent Provider is available per class (must attend live training to receive certificate). A recording of each session will be posted on our website at <a href="https://www.butlerdd.org/providers/trainings/">https://www.butlerdd.org/providers/trainings/</a>. The recording of the first training on 6/14/2023 is now available. <a href="Register here">Register here</a>

- September 27, 10-11:00 am UI Investigations & Identifying Cause and Contributing Factors
- o December 13, 10-11:00 am Incident Reports 101
- March 13, 2024, 10-11:00 am MUI Process Overview and Q&A

#### **Zoom Link for all meetings:**

https://us02web.zoom.us/j/81039553462?pwd=WHFxRlhnR0R5MzFNekljSS9BbFZCUT09

Meeting ID: 810 3955 3462 Passcode: 208133

# • Office of Compliance Provider Training Series 2023

DODD's Office of Compliance is offering monthly virtual provider trainings from 10 AM - 11 AM on the last Thursday of the month. Each month will have an identified topic and short presentation. One hour DOO, DSP, DSP Supervisor, Independent Provider – Health and Safety. Register for all <a href="here">here</a>.

- o 7/27/2023 10 AM -- HCBS Settings
- o 8/31/2023 10 AM Service Delivery & Documentation
- o 9/28/2023 10 AM Shared Living Requirements
- o 10/26/2023 10 AM Provider Compliance Rule

Contact: compliance@dodd.ohio.gov or Office of Compliance page

#### Southwestern Ohio Council of Governments 2023 Trainings

All trainings will be held virtually with the exception of the July 31 training. Registration information will be available 30 days before each session. Contact Robin Thomas at robin.thomas@swocog.org for more information.

- July 31 Chill Skills/Generational Motivation. This session will be in-person at the Warren County Board of DD with Dr. Kitty Brandal. AM session for employees from 9-12:00 pm; PM session for managers from 1-4:00 pm.
   Register for AM Session here. Register for PM session here.
- August 30 Building Relationships
- September 27 Non-Verbal Communication
- October 25 Anxiety & IDD
- November 29 Social Skills for More Successful Relationships

#### New Trainings Added to DODD My Learning

# Autism Spectrum Disorder: New Findings and Treatment Options

In this recorded webinar, Dr. Kelly Blankenship talks about the research on why autism spectrum disorder (ASD) is becoming more common, how it develops, and how we can diagnose it earlier. Dr. Blankenship also reviews the latest studies on ASD treatment, both behavioral and using medication, and how they can help with associated mental health issues. One CPD unit is available in the areas of Adult Services, County Board Member, Investigative Agent, Service and Support Administration, and Superintendent. View Training

#### Mood Disorders and Intellectual Disorders

People with intellectual disabilities (ID) have a high risk of psychiatric diagnoses, such as depression, bipolar disorder, and other mood disorders. In this recorded webinar, Dr. Danielle Gainer explains how doctors diagnose mood disorders and how the symptoms may be different for people with intellectual disabilities. One CPD unit is available in the areas of Adult Services, County Board Member, Investigative Agent, Service and Support Administration, and Superintendent. View Training

# Neurological Conditions and Intellectual Disabilities

People with intellectual disabilities (ID) are more likely to have other neurological conditions at the same time, such as seizures, attention-deficit/hyperactivity disorder (ADHD), dementia, and movement disorders. In this recorded webinar, Dr. Jeffrey Guiana reviews symptoms, diagnosis, and treatment of common neurological conditions and how they can impact the functioning of people with intellectual disabilities. One CPD unit is available in the areas of Adult Services, County Board Members, Investigative Agents, Service and Support Administration, and Superintendent. View Training

#### Criminal Law Related to Intellectual Disabilities

People with intellectual disabilities (ID) are more likely to be involved in the criminal justice system. In this recorded webinar, Dr. Jeff Guina explores the potential reason behind this over-representation. Dr. Guina also discusses issues related to evaluations done for legal purposes, such as determining if someone is capable of standing trial, their criminal responsibility, and malingering. The training reviews important court cases and laws at the federal level that relate to ID and potential variations in law across jurisdictions. One Continuing Professional Development (CPD) unit is available in the areas of Adult Services, County Board Member, Investigative Agent, Service and Support Administration, and Superintendent. View Training

#### Civil Legal Issues Related to Intellectual Disabilities

People with intellectual disabilities (ID) can be vulnerable to mistreatment and coercion and often need legal protection. In this recorded webinar, Dr. Jeff Guina explains their rights regarding issues like abuse, neglect, education, employment, and daily life. Dr. Guina also reviews guardianship, Supreme Court case law, and federal statutes, and notes where laws may differ in different jurisdictions. One Continuing Professional Development (CPD) unit is available in the area of Adult Services, County Board Members, Investigative Agents, Service and Support Administration, and Superintendent. View training

# **2023 Provider Meetings:**

September 20 & November 15

10:00 - 11:00 am