

PROVIDER MEETING AGENDA/MINUTES

November 15, 2023

10:00-11:00am

Zoom Link:

https://us02web.zoom.us/j/81632305890?pwd=bWs3ZGNjL0dtdFdmOGowUWRUd0IEZz09

COMMUNITY CONNECTIONS UPDATES

- December 13, 10:00 am Sensory friendly "Santa Clause" movie at Fitton Center
- December 14, 6-8:00 pm Holiday Dance at Redeemer Church in Hamilton, cost \$1. Contact Jenny Mann for more information jamann@butlerdd.org.

COMPLIANCE UPDATES – Robin Thomas, SWOCOG

- Minor changes on November 2023 compliance tool
- See included powerpoint for specific changes in the areas of agency required training, nursing and employment services
- Individual interview tool used during compliance reviews was updated with new questions focusing on the individual's choices and community opportunities.

OTS & EMPLOYMENT UPDATES - Elizabeth Risner, BCDD Employment Services Coordinator

- See included OTS resources for assistance completing OTS if you are an employment or ADS provider
- Changes were made to the employment paths with a significant change to path 4.
- Annual employment progress report is required for employment providers. See included template.
- Competitive Integrated Employment definition can be found within the Individual Employment Support rule here: <u>https://dodd.ohio.gov/forms-and-rules/rules-in-effect/5123-9-15</u>

PROVIDER UPDATES – Cathy Borders, BCDD Provider Relations Coordinator

Outcome Tracking System Upcoming Reporting Period Underway

The 2023 Outcome Tracking System (OTS) is now available to Adult Day and Employment providers, ICFs, DCs, and county boards. OTS users will enter data for those who provided services in September 2023. Users will have six months to enter data, 10/1/2023 - 3/31/2024.

If you are new to OTS or would like a refresher training, please join DODD for an <u>upcoming virtual</u> <u>training</u>! No registration is required. Just click the training you would like to join on that date.

Additionally, DODD has developed <u>resources and tools</u> to assist users throughout the Reporting Period: User Guide, screencasts, recorded webinar, security access guide, and OTS definitions available at <u>https://ohioemploymentfirst.org/search</u>. You may also contact your <u>Regional</u> <u>Community Life Engagement Project Manager</u> for any questions you may have.

Data from last year's reporting period can be found here: <u>https://ots.ohioemploymentfirst.org/</u>

Historic Rate Increases Take Effect January 1, 2024

Ohio's budget for fiscal years 2024-2025 makes the largest investment in the history of Ohio's developmental disability community. These new funds will support rate increases of around 31% from current rates for most services as of January 1, 2024, and 38% from current rates as of July 1, 2024. Updated payment rates for Adult Day Services and Homemaker/Personal Care rates can be found at https://dodd.ohio.gov/providers/billing/rate-increase. Updates for all other services may be found in the appendix or appendices: https://dodd.ohio.gov/wps/portal/gov/dodd/forms-and-rules/rules-under-development/rule_updates.

Butler County has created agency and independent provider 2024 rate charts unique to CODB Category 7 which will be shared in the meeting minutes.

• DODD Has Released New Documentation Templates

DODD has created service delivery documentation templates for providers who deliver shared living, homemaker personal care, and transportation. Providers do not have to use these templates. They are intended to be a resource to help providers document all the required elements in the service rules. You can find the **new templates** at https://dodd.ohio.gov/about-us/compliance-resources/documentation-templates.

Templates for additional services will be shared by DODD in the upcoming months. Questions can be emailed to <u>Compliance@dodd.ohio.gov</u>.

Butler County has adjusted the templates to be a little more user friendly for use with the Ohio ISP. They can be obtained by reaching out to the BC Provider Relations team or logging into the BC Provider Portal: <u>https://providers.butlerdd.org</u>

• <u>New PNM Instructional Guides Now Available</u>

The DODD Provider Resources and Support Team recently released new PNM instructional guides to assist with many of the most common provider updates. Visit <u>https://dodd.ohio.gov/providers/all-provider-resources/pnm</u> to find **guides** on adding services, changing agency DOO, updating addresses, applying for the competency add-on, withdrawing certification, making a name change, and more.

• Appendix K Unwinding & Residential Respite Update

The unwinding of Appendix K flexibilities ends on December 31, 2023. DODD has created several helpful documents and videos summarizing changes to some waiver services effective January 1, 2024. **The one-page documents** can be found at https://dodd.ohio.gov/about-us/Waiver Redesign/Review+of+Appendix+K+Flexibilities and **the videos** can be found at https://www.youtube.com/playlist?list=PLZ1qXvA8kYSkDYvoAMsEoodVsNHiNG7BB

Residential Respite is one service that will be changing. Beginning January 1, 2024, Residential Respite will be available in 15-minute units for people receiving Shared Living services.

Providers who have provided Homemaker Personal Care (HPC) to people receiving Shared Living services during the public health emergency will have this service automatically added to their certification on January 5, 2024, and do not need to submit an application. If providers want the service added to their certification prior to January 5, 2024, they will need to submit a 'Service Change' application. Providers who have not been providing HPC to a person receiving Shared Living will need to submit an 'Add Service' application in PSM.

When the provider is ready to submit their 'Service Change' application to add the Residential Respite service, <u>use the communicate button in the application to let the provider certification</u> team know they're ready to submit the application and we will waive the \$25 fee so the <u>application can be submitted</u>. The fee waiver for adding the residential respite service will be available until April 30, 2024.

Information on how to complete a 'Service Change' application can be found at <u>https://dodd.ohio.gov/providers/all-provider-resources/pnm</u> under 'Add-On Service'.

Provider Resources & Support Team Offering Information Sharing Sessions

The DODD Provider Resources and Support Team offers monthly information sessions with topics of interest for those providing direct care services, those interested in getting certified to provide direct care services, and local county board staff who support direct support professionals and providers. Information Sessions are held the 4th Monday of each month from 11 AM – 12 PM.

Below are the remaining information sessions for 2023. Registration links for future dates will be posted here: <u>dodd.ohio.gov/training</u>

- November 27, 11-12:00 pm The DSP Code of Ethics Putting it Into Practice
- December 18, 11-12:00 pm Introduction to the Provider Journey Experience

• DSP & Provider Support Team Offering Open Door Office Hours

The DODD DSP & Provider Support Team offers Open-Door Office Hours, a time set aside for Direct Support Professionals, Provider Agency Staff, and County Board Provider Support Staff from around the state, to come together with staff from the DSP & Provider Support Team to network, connect, and discuss topics and issues related to the provider and direct service professional experience. <u>Sessions are held the 2nd Wednesday of each month from 9-10:00 am.</u>

There is no need to register, you can join by clicking on the following link: <u>Join 2nd Wednesday of</u> <u>the Month Session</u>

Visit <u>https://dodd.ohio.gov/providers/DSP-Resources</u> for additional DSP Resources including recorded webinars.

TRAINING OPPORTUNITES –

• Butler County MUI/UI Training Series

Join us for the following free quarterly virtual training opportunities to learn more about the MUI/UI process. One hour of annual training for DOO, DSP and Independent Provider is available per class. <u>Register here</u>

- December 13, 10-11:00 am Incident Reports 101
- March 13, 2024, 10-11:00 am MUI Process Overview and Q&A

Zoom Link for all meetings:

https://us02web.zoom.us/j/81039553462?pwd=WHFxRlhnR0R5MzFNekljSS9BbFZCUT09 Meeting ID: 810 3955 3462 Passcode: 208133

• Southwestern Ohio Council of Governments Social Skills Training

Free virtual training presented by Dynamic Pathways. The training will include practical approaches to help identify what social skills are needed for any relationship from friendship to marriage which can help team members know how to identify what an individual needs to develop. Contact Robin Thomas at robin.thomas@swocog.org with any questions. Register here: <u>https://forms.gle/bn34TnVDuY1FVuC76</u>

o November 29, 9-11:00 am – Social Skills for More Successful Relationships

<u>Resilience Based De-Escalation Training by Southwestern Ohio Multisystem Coordination</u>

Multisystem Coordination (MSC) is hosting a free in-person full-day resilience based deescalation training in a different place in Southwestern Ohio each month to support providers, families, schools, and agencies across the region. The training is appropriate for anyone working with youth with developmental differences and complex needs. More information can be found at <u>https://sites.google.com/view/mscresource</u>. All trainings are held from 9-4:00 pm with a one hour lunch break from 12-1:00 pm. Training address can be found on registration link.

MSC is a collaboration committed to developing resilience-based resources across the Southwestern Ohio region through trainings, consultations, and specialized program support for those serving a population with developmental differences. They are working to create a better support network for youth and adults with developmental differences and complex needs.

- November 21 Clermont County
- December 19 Warren County <u>Register here</u>
- o January 16, 2024 Hamilton County Register here
- February 20, 2024 Clermont County
- March 20, 2024 Greene County
- April 12, 2024 Butler County Register here
- May 23, 2024 Greene County
- o June 18, 2024 Warren County <u>Register here</u>

Disability Inclusion in the Workplace OOD Webinars

Opportunities for Ohioans with Disabilities (OOD) is offering a series of webinars to help employers support disability inclusion in the workplace. Registration information can be found at <u>https://ood.ohio.gov/information-for-employers/Employer-Webinars</u>.

• November 16, 10:00 AM – Lessons in Accessibility

• Office of Compliance Provider Training Series 2023

DODD's Office of Compliance is offering monthly virtual provider trainings on the last Thursday of the month. Each month will have an identified topic and short presentation. One hour DOO, DSP, DSP Supervisor, Independent Provider – Health and Safety. Contact: <u>compliance@dodd.ohio.gov</u> or <u>https://dodd.ohio.gov/compliance/Office+of+Compliance</u>

 January 25, 2024, 10-11:00 AM – Provider Compliance Rules, Specials, Abbreviated Reviews

Elopement Prevention Training on MyLearning

Elopement is when people with developmental disabilities wander from safe areas, leading to potential dangers like injuries, exposure, and encounters with strangers. DODD's new training, "Understanding and Preventing Elopement," explains why this happens, what signs

to look for, and prevention strategies. Watch the video on <u>YouTube</u> or on <u>DODD MyLearning</u> (<u>https://mylearning.dodd.ohio.gov/enrol/index.php?id=268</u>) to earn a certificate.

<u>Annual Human Rights Committee (HRC) Training on DODD MyLearning</u>

Annual Human Rights Committee (HRC) training is now available in <u>DODD MyLearning</u> (<u>https://mylearning.dodd.ohio.gov/enrol/index.php?id=270</u>). This course reviews types of restrictive measures, the essentials of person-centered plans, the requirements of restrictive measures (OAC 5123-2-06), informed consent, and the roles and responsibilities of HRCs. One Continuing Professional Development (CPD) unit is available in the areas of Adult Services, County Board Member, Investigative Agent, Service and Support Administration, and Superintendent.

2024 Provider Meetings
10:00 – 11:00 am
January 17, 2024
March 20, 2024
May 15, 2024
July 17, 2024
September 18, 2024
November 20, 2024
https://us02web.zoom.us/j/81262242896?pwd=QnhDaHZCSUpXNXNjRlkvVWwyU2FzQT09

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