

# PROVIDER MEETING AGENDA January 17, 2024 10:00-11:00am Zoom Link:

https://us02web.zoom.us/j/81262242896?pwd=QnhDaHZCSUpXNXNjRlkvVWwyU2FzQT09

#### **COMMUNITY CONNECTIONS UPDATES**

- Sweetheart Dance Feb. 15
- Ice Skating Party Feb. 11

#### PIGABILITIES 2024 – Sharon Hannon, Ohio Valley Goodwill & Ann Myres, HCDDS

- Sharon Hannon Marketing Director for Ohio Valley Goodwill, 8<sup>th</sup> yr with Pig-Abilities partnered with Flying Pigs Event in Cincinnati. Individuals can join the Pig-Abilities for \$15 or possibly free. Individuals join the last mile of the Flying Pig marathon and get to pass through the finish line. There will be training opportunities every Sunday from 2-3 pm starting February 28 until the day of the event. See handouts for more information.
- Video link: https://youtu.be/7YZneSh62yY

#### NON-MEDICAL TRANSPORTATION NEED – Elizabeth Risner, BCDD

- Butler County lost their largest NMT provider and currently needs NMT service for 17 individuals. Requested providers review their schedules and see if they could provide transportation to employment sites. Email Beth Risner at <a href="mailto:edition-editi
- Agency providers are encouraged to apply for a Local Contract if able to provide NMT.

# NURSE'S UPDATE - Michelle Truett, RN BCDD

- Changes to Red Cross Certification. January 23, Red Cross is changing the online format and Michelle no longer has access to the class roster. Reach out to Michelle at least one month prior to your current certification expiration date to set up in person training. She will be holding classes 2 times a month. This is a free training provided by BCBDD. <a href="mailto:mltruett@butlerdd.org">mltruett@butlerdd.org</a>
- Excited to announce that BCBDD has purchased a wheelchair scale available to all our individuals. Please contact Michelle or your SSA to schedule to ensure someone is present at our JCC Office to assist with the scale. Please use the sign in sheet in the scale room so we can track usage.



#### **MUI ANNUAL ANALYSIS OVERVIEW** – Amy Winkler, BDDD

• 2023 Annual MUI Analysis due to Butler County by February 28, 2024

#### **PROVIDER UPDATES – Cathy Borders, BCDD**

## Historic Rate Increases Took Effect January 1, 2024

As a reminder, DODD approved historic rate increases for most waiver services effective 1/1/2024 with a second increase effective 7/1/2024. Providers will be responsible for entering the increased rates to receive the appropriate rate.

Updated payment rates for Adult Day Services and Homemaker/Personal Care rates can be found at <a href="https://dodd.ohio.gov/providers/billing/rate-increase">https://dodd.ohio.gov/providers/billing/rate-increase</a>. Updates for all other services may be found in the appendix or appendices: <a href="https://dodd.ohio.gov/wps/portal/gov/dodd/forms-and-rules/rules-under-development/rule updates">https://dodd.ohio.gov/wps/portal/gov/dodd/forms-and-rules/rules-under-development/rule updates</a>. Overtime Rates for Independent Providers can be found at <a href="https://dodd.ohio.gov/providers/billing/Overtime+Independent+Providers">https://dodd.ohio.gov/providers/billing/Overtime+Independent+Providers</a>.

Any provider of Participant Directed Services that has a negotiated rate will need to re-negotiate the rates for dates of service starting 1/1/2024 in order to benefit from the new rates.

Butler County has created agency and independent provider 2024 rate charts unique to CODB Category 7 which will be shared in the meeting minutes.

## • Annual Agency DSP Wage Reporting Required

DODD annually requires providers to submit wage and compensation data of DSPs. As required in Ohio law through the budget bill, DODD will share this information with the Ohio General Assembly annually. When the increased reimbursement rates from the budget are fully implemented, DODD expects that required provider data reporting will show the statewide average wage of DSPs will be at least \$18 per hour.

It is ultimately up to each employer (agency provider) to determine how they use the increased reimbursement rates. DODD pays a reimbursement rate to a Medicaid provider to deliver a Medicaid service, not a specific wage for specific types of employees. Actual wages of DSPs vary by employer and will depend on the reimbursement rate the provider receives, the variety of services billed for, and agency business decisions.

DODD strongly encourages providers to be transparent and communicate with DSPs about how increases are being used. DSPs should talk to their employers to understand what the increased reimbursement rates mean for them.

View a one pager on what rates increases mean for DSPs.

View a one pager on what rate increases mean for providers.

#### Providers Must Ensure Accurate Address on File with Ohio Pays

Ohio Shared Services will be mailing out 1099 forms this month so providers should ensure that their current address is in their system. 1099 forms that are returned due to address issues will cause your payment accounts to be inactive, and Ohio Shared Services will not issue payments until the address is updated. Updating your information via the OhioPays portal listed below may be more efficient.

Please verify your address with Ohio Shared Services by using the Ohio Pays portal at <a href="https://ohiopays.ohio.gov/">https://ohiopays.ohio.gov/</a>, by calling 1-877-644-6771, or by emailing OBM.sharedservcies@obm.ohio.gov.

## • Medicaid Re-Validation

Ohio Department of Medicaid (ODM) resumed provider revalidation notices in June 2023 as part of the federally required unwinding process from the COVID public health emergency. All providers are subject to either three- or five-year time-limited provider agreements. <a href="ODM Press Article">ODM Press Article</a>

ODM issues a series of emailed notices with the first one delivered 120 days prior to your Medicaid agreement end date. Subsequent reminders are issued at 90 days, 60 days, and a final notice at 30 days. Review the <a href="Revalidation/Reenrollment Quick Reference Guide">Revalidation/Reenrollment Quick Reference Guide</a> for more information.

For non-credentialed providers the revalidation date is recalculated when DODD is added or renewed (initial or renewal certification). Providers will not have to complete the revalidation process in PNM if DODD is added or renewed.

## • Annual Training Reminder

Direct Support Professionals (DSPs), Independent Providers and Directors of Operations are required to complete DODD training annually. The required annual training must be completed each calendar year. The DODD MyLearning portal was recently upgraded with Training Programs that are easier to find and navigate.

Direct links to DODD MyLearning online training:

- DSP Annual Training
- Independent Provider Annual Training
- Director of Operations Annual Training

More information on annual training requirements:

- Agency provider certification rules: OAC 5123-2-08
- Independent provider certification rules: OAC 5123-2-09
- Annual Training

If you have questions about DODD rules and requirements related to training, please feel free to contact compliance@dodd.ohio.gov. If you have questions about training content, you can

contact <u>training.team@dodd.ohio.gov</u>. For help logging in to DODD MyLearning or OH|ID, contact ITSCallCenter@dodd.ohio.gov.

## • Butler County Provider Portal Updated

We recently launched several new upgrades to our provider portal (<a href="https://providers.butlerdd.org">https://providers.butlerdd.org</a>) that were needed due to the data and feedback we received. One upgrade allows SSAs to send emails to providers about the status of their application directly from the portal. We encourage you to utilize the portal to view current service needs, apply for Requests for Services, and personalize your provider profile.

#### New SWOCOG Website Launched

The Southwestern Council of Governments just launched their new website which contains many valuable provider resources: <a href="https://www.swocog.org/compliance">https://www.swocog.org/compliance</a> and <a href="https://www.swocog.org/compliance">https://www.swocog.org/compliance</a>

## • Provider Certification Team Hosting Office Hours

DODD's Provider Certification section will be hosting office hours in January. The sessions will include a demonstration of how to navigate the systems to access and submit Renewal and Add-Service applications. There are separate sessions for independent and agency providers, with a morning and afternoon session each day.

#### Independent Providers – Thursday, January 18

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9:00 AM – 10:00 AM - Register here.
2:00 PM – 3:00 PM - Register here.
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# Agency Providers – Thursday, January 25

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9:00 AM – 10:00 AM - Register here.
2:00 PM – 3:00 PM - Register here.
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After registering, you will receive a confirmation email containing information about joining the webinar. If you have questions or would like to request meeting accommodations, please contact <a href="mailto:provider.certification@dodd.ohio.gov">provider.certification@dodd.ohio.gov</a> with the subject line: PC Office Hours Webinar.

#### • DSP & Provider Support Team Offering Open Door Office Hours

The DODD DSP & Provider Support Team offers Open-Door Office Hours, a time set aside for Direct Support Professionals, Provider Agency Staff, and County Board Provider Support Staff from

around the state, to come together with staff from the DSP & Provider Support Team to network, connect, and discuss topics and issues related to the provider and direct service professional experience. Sessions are held the 2nd Wednesday of each month from 9-10:00 am.

There is no need to register, you can join by clicking on the following link: <u>Join 2nd Wednesday of</u> the Month Session

Visit <a href="https://dodd.ohio.gov/providers/DSP-Resources">https://dodd.ohio.gov/providers/DSP-Resources</a> for additional DSP Resources including recorded webinars.

## • DSP Workforce Support DODD Grant Opportunity

DODD announced this week that \$5 million in American Rescue Plan Act (ARPA) Home and Community-Based Services (HCBS) money will be made available to eligible applicants for the implementation of workforce-related projects to support DSPs in HCBS settings. These projects could include reducing isolation, providing DSP-specific supports, enhancing recruitment and retention efforts, and offering opportunities for professional development and learning through training, mentoring, or technological solutions.

An informational webinar will be held soon for interested applicants to hear more about the grant opportunity and ask questions. The grant application is anticipated to open in early February. More details on the upcoming informational webinar will be shared in the next Memo Monday.

## TRAINING OPPORTUNITES -

#### Office of Compliance Provider Training Series

DODD's Office of Compliance is offering monthly virtual provider trainings on the last Thursday of the month. Each month will have an identified topic and short presentation. One hour DOO, DSP, DSP Supervisor, Independent Provider – Health and Safety. Contact: <a href="mailto:compliance@dodd.ohio.gov">compliance@dodd.ohio.gov</a> or <a href="https://dodd.ohio.gov/compliance/Office+of+Compliance">https://dodd.ohio.gov/compliance/Office+of+Compliance</a>

- January 25, 2024, 10:00 AM − 11:00 AM − Compliance Review Process Register here
- o April 25, 10:00 AM 11:00 AM Shared Living
- July 25, 10:00 AM − 11:00 AM − Background Checks/Personnel
- o October 21, 10:00 AM 11:00 AM Personal Funds

# • Butler County MUI/UI Training Series

Join us for the following free quarterly virtual training opportunities to learn more about the MUI/UI process. One hour of annual training for DOO, DSP and Independent Provider is available per class. Register here

March 13, 2024, 10-11:00 am – MUI Process Overview and Q&A

#### **Zoom Link for all meetings:**

https://us02web.zoom.us/j/81039553462?pwd=WHFxRlhnR0R5MzFNekljSS9BbFZCUT09

Meeting ID: 810 3955 3462 Passcode: 208133

# DODD Prevention Plan Training

DODD is hosting several in-person trainings for providers and SSAs that will focus on how teams can use the causes and contributing factors identified through the MUI/UI investigation to proactively mitigate risk and safeguard the well-being of people we serve, their providers, families and others. They will discuss how to identify the root causes that led to the incident occurring and how to develop a well-defined, effective, realistic prevention plan based on those identified root causes.

○ April 24, 2024, 10:00 – 12:00 pm – Hamilton County DDS, 5093 Kingsley Dr, Cincinnati Register here

#### • Resilience Based De-Escalation Training by Southwestern Ohio Multisystem Coordination

Multisystem Coordination (MSC) is hosting a free in-person full-day resilience based deescalation training in a different place in Southwestern Ohio each month to support providers, families, schools, and agencies across the region. The training is appropriate for anyone working with youth with developmental differences and complex needs. More information can be found at <a href="https://sites.google.com/view/mscresource">https://sites.google.com/view/mscresource</a>. All trainings are held from 9-4:00 pm with a one hour lunch break from 12-1:00 pm. Training address can be found on registration link.

MSC is a collaboration committed to developing resilience-based resources across the Southwestern Ohio region through trainings, consultations, and specialized program support for those serving a population with developmental differences. They are working to create a better support network for youth and adults with developmental differences and complex needs.

- O April 12, 2024 Butler County Register here
- o June 18, 2024 Warren County Register here

2024 Provider Meetings

10:00 - 11:00 am

March 20, 2024
May 15, 2024
July 17, 2024
September 18, 2024
November 20, 2024